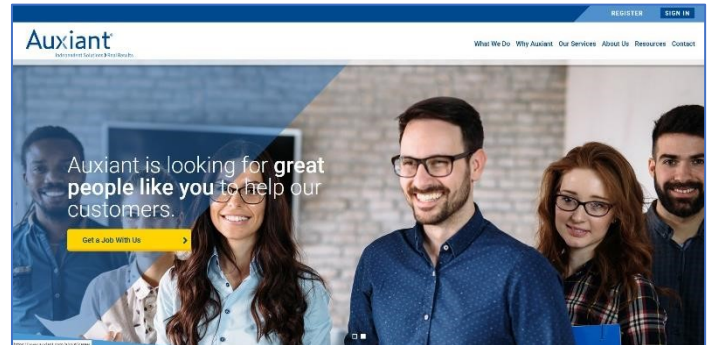


# Accessing Your Auxiant ID Cards

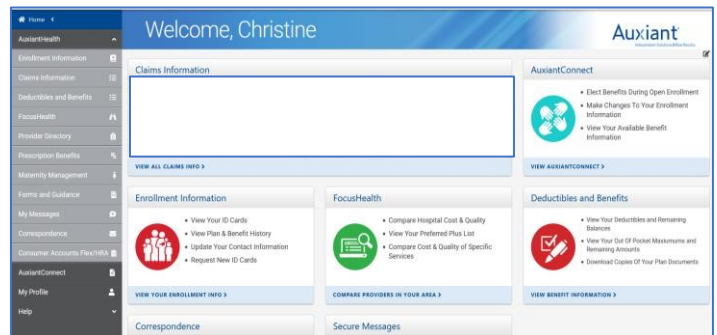
1. Go to [www.auxiant.com](http://www.auxiant.com)



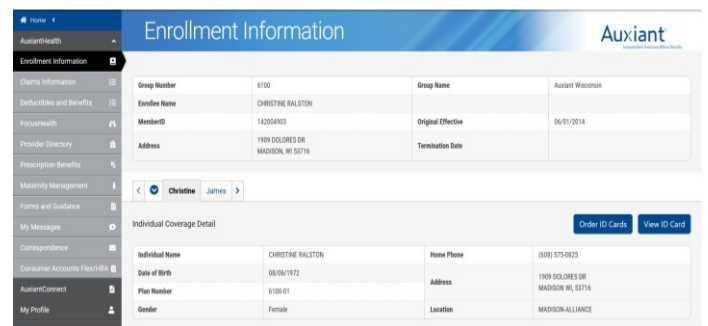
2. Click Register, Enter User Information



3. From the Home Screen, click on Enrollment Information



4. Click on View ID Card  
You can view your ID on any electronic device or print the card to take with you.



Please contact Auxiant at 1.800.279.6772 with any questions.

VISIT US ON THE WEB  
[auxiant.com](http://auxiant.com)

**Auxiant**<sup>®</sup>  
Independent Solutions > Real Results

# Sample Auxiant ID Card

## Auxiant is your Third-Party Administrator

A TPA is the entity (such as Auxiant) contracted to set up and provide administration to the health plan you are enrolled in. A TPA is not an insurance company. Auxiant's primary role is to process and pay claims as instructed by your employer's Plan Document which outlines all medical benefits.

*Below is a sample ID Card and clarification on each section:*

The left side of the ID card features the Auxiant logo at the top left. Below it is a section for 'Member' information, including Group #, Member ID, Coverage, Employee name, and Dependent name. To the right is the 'Medical Plan' section, which identifies the PPO network and provides provider verification and search information. Below that is the 'Pharmacy Plan' section, listing RxBin, RxGRP, RxPCN, and a website for samplrx.com. A 'Benefit Verification' section at the bottom left provides instructions on how to verify coverage and claims status. A yellow box labeled 'A' is placed over the Benefit Verification section. A yellow box labeled 'B' is placed over the Medical Plan section. A yellow box labeled 'C' is placed over the Pharmacy Plan section. A disclaimer at the bottom states 'This card does not guarantee coverage and/or benefits'.

The right side of the ID card contains three sections: 'Pre-Certification', 'Out Of Area', and 'Claims Submission'. The 'Pre-Certification' section includes a warning that pre-certification is required for certain services and provides a phone number for pre-certification. A yellow box labeled 'D' is placed over this section. The 'Out Of Area' section provides instructions for providers outside the PPO name service area and includes a phone number and website. A yellow box labeled 'F' is placed over this section. The 'Claims Submission' section provides instructions on where to submit medical claims, including a mailing address and Payer ID. A yellow box labeled 'E' is placed over this section.

**A. Benefit Verification** – This section is used by you or your provider when wanting to verify if a service is covered, what the benefits are, questions on claims and to see if medical necessity review is needed for an item/service.

**B. Medical Plan** - This section identifies the PPO (Preferred Provider Organization), this is the network used when determining if a doctor or provider is In-Network and will pay at the PPO level of benefits. You will use this website to search for a participating Doctor/Provider of service.

\*The PPO Network is NOT able to answer benefit or claims related questions. \*

**C. Pharmacy Plan** – This section is used for prescription medication questions and information. Members can call the phone number listed in this section for any Prescription questions.

**D. Pre-Certification** – This is the section used when you are having an inpatient stay or outpatient procedure. You or your provider will call the phone numbers accordingly to verify if a pre-certification is needed or to check the stats of a pre-certification.

**E. Claims Submissions** – All Medical Claims should be submitted as directed in this section. Claims will be reviewed for network participation and claims pricing then sent to Auxiant where we process and pay according to the plan document.

**F. Out of Area** – This section is to be used when you are traveling outside of your normal service area. This nationwide PPO network will be used to find out-of-area providers. Auxiant will still verify benefits and process claims according to plan provisions.

**Please contact Auxiant at 1.800.279.6772 with any questions.**